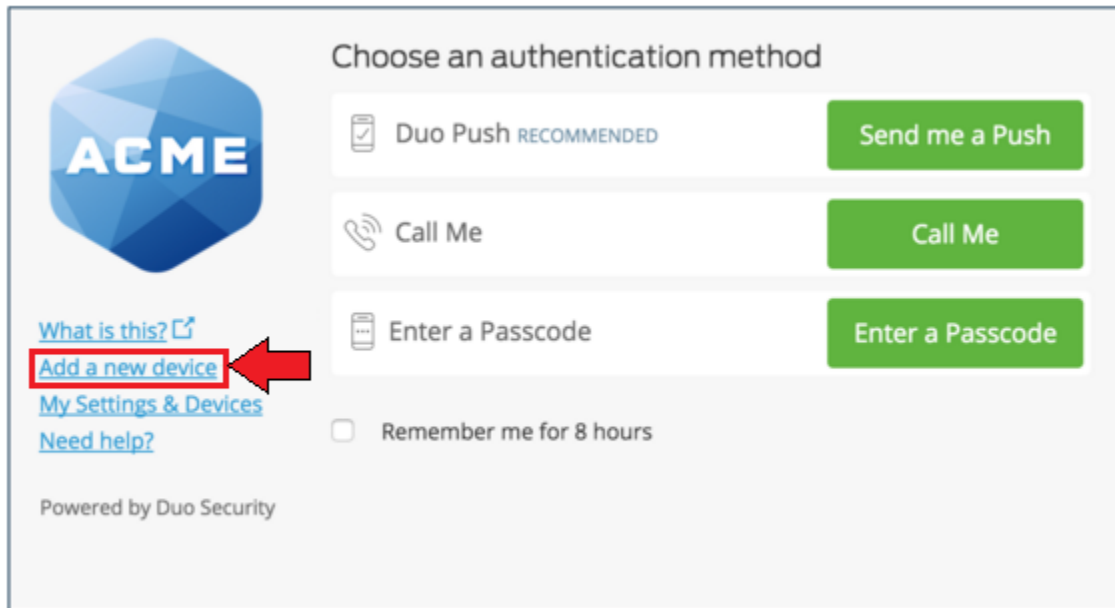


# Add a new device to Duo Two-Factor

---

To add a new device to your Duo Two-factor Authentication, follow the below listed steps:

1. Click on the “**Add a new device**” option in the Duo Two-factor authentication page. (The page that pops up when you try to login).



2. You will be asked for the second authentication. Complete the Authentication to continue. If you do not have your previous device, you can complete the authentication through a phone call (Call Me) or SMS passcode. Once you have completed the authentication, you will see options to

add your device. Pick the device type you need to add and “Continue”.

**ACME**

## Add a new device

I am enrolling a ...

- ☒ **Mobile phone** RECOMMENDED
- ☐ **Tablet** (iPad, Nexus 7, etc.)
- ☐ **Landline**
- ☐ **U2F token**

**Continue**

[What is this?](#) [Need help?](#)

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3. Enter the new device phone number and click on “Continue”.

**ACME**

## Add a new device

My device's phone number is...

United States

+1 7345556673 ✓

ex: (201) 234-5678


☒ (734) 555-6673 is the correct number.

**Back** **Continue**

[What is this?](#) [Add a new device](#) [My Settings & Devices](#) [Need help?](#)

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4. Select the phone's Operating System and click on “Continue”.



# Add a new device

734-444-7711

My device is a...

☐ iPhone


☒ **Android**

☐ BlackBerry

☐ Windows Phone


☐ Other (and cell phones)

5. Install the Duo Mobile application on the new phone and scan the barcode displayed on your screen.



# Add a new device

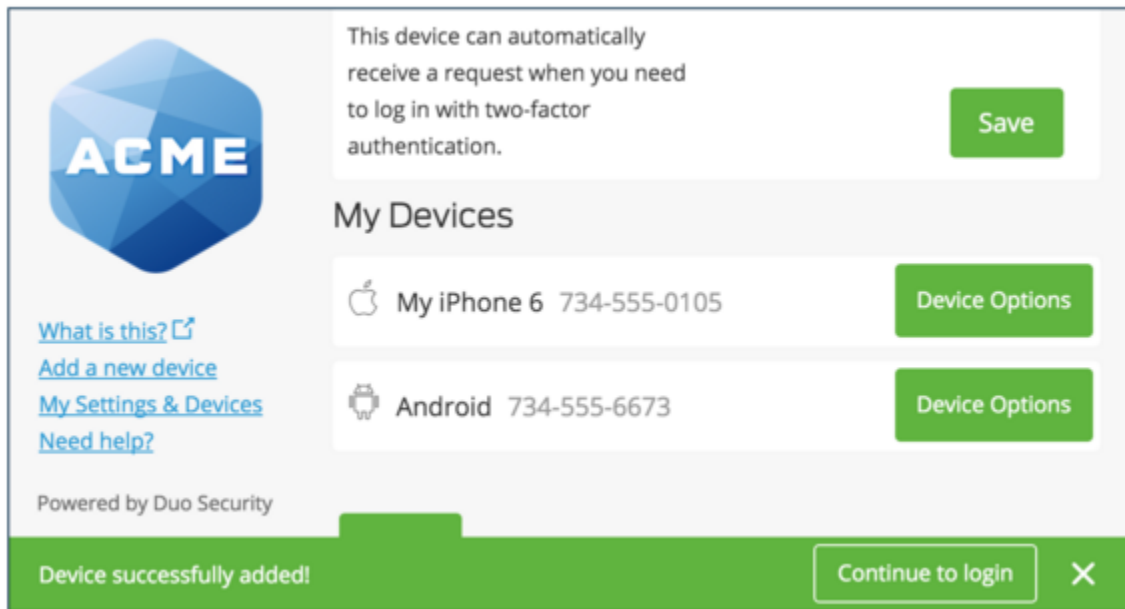
## Activate Duo Mobile for Android



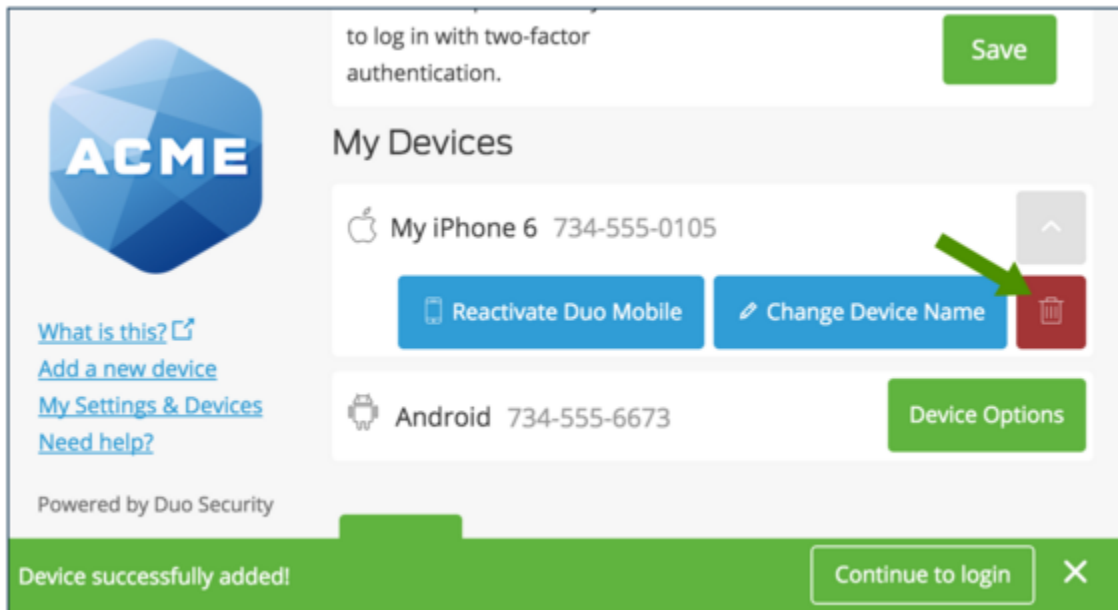
1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

[Having problems? We'll send you an activation link instead.](#)

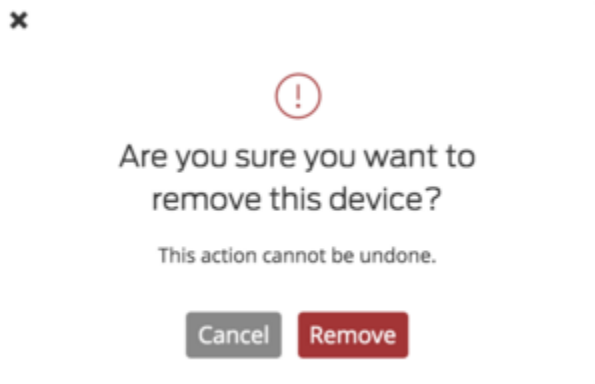
6. The new phone is added to your list of devices.



7. If needed, you can remove the old device by clicking on “Device Options” and then the trash-can logo as seen below.



8. You will see a confirmation question for the deletion of the number. Click on “Remove” to continue with the deletion or on “Cancel” to stop the process of deletion.



9. Once you click on “Remove”, the device is removed and you can see the following confirmation.

