Enroll in Duo Two-Factor Authentication

To activate 2FA for your USC NetID accounts, you will need to register your mobile device or desktop phone for use with the Duo application. You may register a smart phone, cell phone, tablet, and/or desk phone.

To enroll:

- 1. http://itservices.usc.edu/duo/ follow the link to the ITS webpage to enroll
- 2. *Click* the **Enroll** button in the right-hand side of the page and follow the instructions. (If you are on a mobile device, the button may be at the bottom of your screen.)
- 3. Once you have successfully registered a mobile device or desktop phone, *click* the **Log In** button and follow the directions to confirm the activation of 2FA on your USC NetID account.
- 4. After you have confirmed that you wish to activate 2FA on your account, close all open windows on your browser.
- 5. The activation process may take up to five minutes to complete. The next time you sign into a single-sign-on page, such as the MyUSC portal or Blackboard, you will be prompted to use the Duo 2FA to complete your login.

*FAQ about Duo Two-Factor Authentication can be found on ITS's webpage http://itservices.usc.edu/duofaq/

*Additional information regarding Duo mobile app (Duo Mobile 3.1.0):

Android (Android 2.3.3 and grater)

iPhone (iPhone iOS 6.0 and greater)